

## SHAHRUKH ZAHID

## Professional Summary

First-class Computer Science graduate with over 6 years of hands-on experience designing and managing scalable cloud systems.

Proven track record in architecting and optimizing AWS infrastructure, deploying secure and resilient Kubernetes (EKS) clusters, and implementing robust CI/CD pipelines using modern DevOps tools.

Skilled in Infrastructure as Code (IaC), containerization, and cloud-native automation, with a strong focus on performance tuning, cost optimization, and operational excellence.

A determined and fast-learning problem solver with a passion for automation, cost efficiency, and resilient architecture.

Excellent communicator and collaborator, known for bridging gaps between development and operations teams to deliver high-impact solutions.

## Contact Information

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📍 London, UK

## Technical Skills

## ☁ Cloud &amp; Infrastructure

AWS

CloudFormation

Kubernetes

Kustomize

EC2

S3

RDS

EKS

## ⚙ DevOps Tools

Octopus Deploy

TeamCity

CodePipeline

ArgoCD

CI/CD

## 💎 Version Control &amp; Automation

Git &amp; GitHub

GitHub Actions

## 📄 Development &amp; Scripting

Linux

Bash

Python

HTML &amp; CSS

## 👁 Monitoring &amp; Security

Datadog

CloudWatch

Security

IAM

Secrets Manager

Shield &amp; WAF

## 📁 Professional Experience

## ● DevOps Engineer

2021 - Present

🏢 The Travel Corporation

- Designed and deployed Amazon EKS clusters using CloudFormation for scalable infrastructure provisioning
- Applied Kustomize to manage environment-specific Kubernetes configurations with precision
- Built and maintained CI/CD pipelines using TeamCity and ArgoCD for automated delivery
- Optimized resource utilization with dynamic autoscaling via KEDA and Karpenter
- Integrated TeamCity with Git repositories and containerized build agents to streamline CI processes and reduce build times

## ● Software Developer

2019 - 2021

🏢 The Travel Corporation

- Automated deployment workflows using Octopus Deploy, enabling consistent multi-environment releases with rollback support
- Monitored infrastructure and application health using Datadog, setting up custom dashboards and alerting for proactive issue resolution
- Implemented performance and availability monitoring across microservices, leveraging Datadog APM and log analytics for root cause analysis
- Followed agile development practices including CI, TDD, peer reviews, and continuous refactoring to improve code quality

## ● KS5 Coordinator &amp; Head of Computer Science

2016 - 2019

🏢 Mossbourne Community Academy

- Led the Computer Science department, overseeing curriculum design, team development, and student progress across GCSE and A-Level
- Designed and implemented a whole-school Computer Science curriculum focused on programming, databases, and emerging technologies
- Delivered engaging, high-quality teaching with a focus on Python and Object-Oriented Programming using innovative resources
- Promoted Computer Science across the school, increasing student uptake and delivering a tailored Oxbridge preparation programme
- Facilitated regular departmental meetings and represented the subject in curriculum and management discussions at school-wide level

## 🎓 Education

## ● Master of Arts in Leadership

2017 - 2018

🏢 University of East London

Focused on strategic leadership and team management. Developed skills in leading cross-functional teams, driving performance, and fostering collaboration in dynamic environments.

## ● PGCE in Computer Science

2016 - 2017

🏢 University of East London

Designed and delivered engaging lessons on Python, with a focus on emerging technologies and student outcomes.

## ● Bachelor of Science in Computer Science

2013 - 2016

🏢 University of East London

Graduated with First Class Honours; awarded the "Final Year Computing Prize" by the Dean for achieving the highest academic results.

## 🏅 Certifications

## ● CKA: Certified Kubernetes Administrator

2025

## ● CKAD: Certified Kubernetes Application Developer

2025

## ● LFCA: Linux Foundation Certified IT Associate

2024

## ● AWS Cloud Quest: Cloud Practitioner

2024

## ● AWS Certified Cloud Practitioner

2022